

## CHI Learning & Development System (CHILD)

## **Project Title**

You Are My Sunshine

## **Project Lead and Members**

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- Low Ming Li
- Jessica Ng
- Pinkie Goh
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## **Organisation(s) Involved**

SingHealth Polyclinics

#### Aims

A Kindness Movement to encourage acts of kindness and recognize sponsors and staff who brought rays of cheer and hope during these challenging times.

## Background

See poster appended / below

### Methods

See poster appended / below

#### Results

See poster appended / below

### Conclusion

See poster appended / below

### **Additional Information**

Singapore Healthcare Management (SHM) Conference 2021 – Shortlisted Project (Communications Category)



## CHI Learning & Development System (CHILD)

## **Project Category**

**Workforce Transformation** 

## **Keywords**

Workforce Transformation, Staff Wellness, Healthcare Administration, SingHealth Polyclinics, Corporate Communications, Kindness Movement, Sunshine, Initiative, Campaign, COVID-19

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# YOU ARE MY SUNSHINE

# Kindness Movement



Angeline Tan / Loke Chui Yee / Joanna Han / Kenny Chan / Low Ming Li / Jessica Ng / Pinkie Goh / Magdalene Tan





## INTRODUCTION & OBJECTIVES



Amid the COVID-19 outbreak in 2020, there was an outpouring of support and appreciation from the public, corporations, schools and political office holders for SHP staff.



These acts of sunshine have inspired SHP's Corporate Communications team to launch a Kindness Movement YOU ARE MY SUNSHINE on 26 February 2020 to encourage acts of kindness and recognize sponsors and staff who brought rays of cheer and hope during these challenging times.

## **METHODOLOGY**



To mark the launch of the campaign, a mega SUNSHINE BOX packed with goodies, was delivered to each SHP's clinics/offices to cheer our staff.



Thereafter, publicity EDMs with the Sunshine branding were sent to all SHP staff each time when a gift of appreciation is distributed to them.



COVID-related appreciation initiatives, such as a clothes collection drive for migrant workers, were organized to encourage staff contribution.





Far left: One of the EDMs to staff on a sponsored gift

Left: Clothes & Towels

Donation Drive organized for
migrant friends at Tampines

Dormitory

## RESULTS



Since the launch of YOU ARE MY SUNSHINE, more than 66 e-posters, each featuring a gift of appreciation or an initiative, have been sent to SHP staff, bringing rays of sunshine and cheer amid the pandemic.



This goodness and kindness drive has uplifted the spirits of staff as they relate Sunshine with the happiness of being appreciated when a gift is received. It also symbolises staff's kindness to share as we witness how they responded spontaneously towards calls for donations and support.

# CONCLUSION



As the lyrics of the song 'You are my Sunshine' goes, "You are my Sunshine, my only Sunshine. You make me happy when skies are grey" — it resonates the outflowing of support from public. This feeling of gratification gives us the strengths to persevere as we shine rays of kindness and be someone's (and patients') sunshine!

